



**Office of the Chief Electoral Officer, Karnataka**  
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No. DPAR 16 MC 2018

Dated : 25-04-2018

## **684 APPLICATIONS DISPOSED UNDER PUBLIC GRIEVANCES**

**BENGALURU, April 25** :- 748 Applications were made using Karnataka PGR Complaints portal and 684 applications were disposed. Complaints/ Grievances/Representations etc. received through letter, emails etc from ECI, CEO and other sources are referred to the DEOs of districts and ADEOs of BBMP for redressal and report. They relate to issues of Electoral Roll, Epic, complaints against officials etc. References pertaining to the State level are referred to the concerned Departments for report. Information regarding the above is furnished in **Statement I**.

Status of disposal of online requests/complaint made using Karnataka PGR Complaints portal and ECI-PGR portal is shown in **Statement II**

Disposal of cases on SAMADHAN Platform is shown in **STATEMENT III**

### **STATEMENT I : STATUS AS ON 24TH April 2018**

<b>Total number of complaint received</b>	<b>No of complaints received during the day</b>	<b>Cumulative total</b>	<b>No of complaints disposed</b>	<b>Pending</b>
720	28	748	684	64

**STATEMENT II : STATUS AS ON 24<sup>th</sup> April 2018**

<b>Complaints Disposal</b>	<b>Open</b>	<b>Resolved</b>	<b>In Progress</b>	<b>Closed</b>	<b>Defaulted</b>	<b>Total</b>
<b>1. Karnataka PGR Complaints</b>	24	11	6	7291	06	7442
<b>2. ECI-PGR</b>	14	22	3	582	78	699

Status of disposal of online complaints/requests uploaded using **SAMADHAN Portal** is shown in Statement III.

**STATEMENT III: STATUS AS ON 24h April 2018**

<b>Total Receipt</b>	<b>Disposal</b>	<b>In Process (In Time)</b>
1134	1094	46

**Classification of complaints as on 24-04-2018**

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**Violations of MCC: 240**

**Complaints against Officials: 248**

**Complaints on 1950: 51**

**Complaints on Samadhan: 1134**

**Categorization of Media Complaints**

Sl No	Category of complaint	Complaint received	Under process	Closed complaints
01	News paper	74	14	60
02	Social Media	11	02	09
03	TV Channels	64	06	58
04	Public Complaints	09	02	07
05	Political Parties/ Candidates	75	14	61

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